

Memo: Survey Billing in various countries

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EBG ebIX® Business Group

Survey: Billing in various countries

This survey has been prepared by the ebIX® combined grid and supply billing project.

| Question | Belgium | Chechia | Denmark | Estonia | Netherlands | Norway | Poland |
|--|---|---|--|---|---|--|--|
| Is the combined billing process mandatory? | Yes. | To be agreed between Customer and Energy Supplier. | Yes. | No. | Mandatory for households. | If the Grid Company accept combined billing with one Energy Supplier, it must be offered to all. | Not mandatory. The Energy Supplier must have an agreement with the Grid Company. |
| Is a "subcontractor model" or a "power of attorney model" used | Subcontractor model. | Depends of agreement between Grid Company and Energy Supplier (?) | Subcontractor model. | Depends of agreement between Grid Company and Energy Supplier (?) | Subcontractor model. | Power of attorney model. | Subcontractor model. |
| Is one bill for both electricity and gas possible? | Yes. | No (?) | No. | No. | Yes. | No. | No. |
| What are the basic elements for charges? | Consumption and capacity based. | Consumption and capacity based. | Consumption, production, fixed subscriptions and capacity based. | Consumption and capacity based. | Capacity based. | Consumption and fixed fee (capacity?) based. | Consumption and capacity based. |
| What is the role for a datahub in the billing process? | Not yet. | Exchange hub. | The datahub acts as Billing Calculator. | Exchange hub. | The datahub acts as Billing Calculator. | None. | Not yet. |
| What kind of charges can be included in combined billing? | Consumption, capacity and incidental charges. | | Consumption, production, capacity, fixed subscriptions and incidental charges. | | Only capacity-based charges. No incidental charges. | Only consumption based and fixed charges. No incidental charges. | Only capacity- and consumption-based charges. No incidental charges. |

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| How is the invoicing from Grid Company to Energy Supplier done? | The Grid Company sends the invoice on aggregated level directly to the Energy Supplier and for information via the hub. | The Grid Company sends the invoice on aggregated level directly to the Energy Supplier. | The Grid Company sends the invoice on aggregated level directly to the Energy Supplier. | The Grid Company sends the invoice directly to the Energy Supplier. | The Grid Company sends the invoice on aggregated level directly to the Energy Supplier. | Invoice sent on Accounting Point level. | The Grid Company sends the invoice on aggregated level with details per Accounting point directly to the Energy Supplier. |
| Who makes the contract between the Customer and the Grid Company? | For households- and SME- Customers: Implicit included in the supply contract. | | Implicitly included in the supply contract. | | For households- and SME- Customers: Made by the Energy Supplier. | For households- and SME- Customers: Common industry contracts for connection and grid usage published on web. | If combined grid and supply billing the contract is made by the Energy Supplier, else made by the Grid Company. |
| Is the correction process included? | Yes. | | Yes. | | No need for it. | Yes. | Yes. |
| Can the Grid Company bill future periods? | No. | | No. | | No. | No. | No. |
| Can the Grid Company use estimated (not final) values for billing? | Yes. | | No. | | No. | No. | Yes. |