Memo: List of possibilities for a move in/out in the national process **Date:** May 9th, 2017	**E**uropean forum for energy **B**usiness **I**nformation e**X**change
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1 Introduction

This document lists possibilities for a move in and out in the past, in the national process, in the countries participation in the ebIX® MDS working group.

2 List of possibilities for a move in/out in the national process

Country	Permission in principle		Restrictions	How long time in the past	Additional information	Document to find the specification (Document or link)
	yes	no				
Austria		X	Change of a customer from one supplier to another: organized by the new supplier;	0	Start of the change process at the earliest 12 days before the change of supplier	www.ris.bka.gv.at http://www.energylink.at/de
			Change of the accounting point due to a move: • New supplier: Organized by the new supplier • no new supplier: to be announced to the DSO; only in case no new supplier has been found in time an officially determined supplier jumps in	• For customers with synthetic load profiles the provider can send a change information to the network operator within 3 months; (in fact the period is mostly in the range of several days). The official cancellations are only possible by the network operator (not by the provider itself) and in case there is a respective registration for a new provider. • For customers with load profile meters there is only a time limit of one day.		

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	yes	no				
Belgium	X		Customer switch (only change of customer, supplier remains the same)	60 calendar days		On the Atrias website (www.atrias.be), UMIG4.1 documentation
	X		Combined switch (both customer and supplier change) – yearly read meter	30 calendar days		
		X	Combined switch – monthly or continuously read meters	0		
		X	Move-in on a sealed connection	0	A procedure for urgent or retroactive move-in exist at some DGO's	
Denmark	X		A Move-Out is not possible back in time	• 15 working days for MPs below 100.000 kWh per year • 5 working days for others (hourly measured)	none	http://energinet.dk/EN/El/Forskrifter/Markedsforskrifter/Sider/default.aspx
Germany	X		Only in case of non-continuously metering	6 weeks	none	http://www.bundesnetzagentur.de/cln_1432/DE/Service-Funktionen/Beschlusskammern/1BK-Geschaeftszeichen-Datenbank/BK6-GZ/2006/2006_0001bis0999/2006_001bis099/BK6-06-009/BK6-06-009_Beschluss_BKV.html?nn=269610
Finland		X	Agreements may only be reported retrospectively in cases of error correction.	Will decide case by case.	none	http://www.fingrid.fi/fi/asiakkaat/asiakasliitteet/Datahub/ENG/Electricity%20retail%20market%20business%20processes%20in%20Datahub%20version%201.0.pdf

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Norway	X		None	A customer can move in up to 3 years back in time, or the day after the latest supplier switch, or the day after the latest Move-In. However, if it is more than 30 working days back in time the customer will be moved to supplier of last resort and a possible new supplier must send a future change of supplier	none	http://elhub.no/nb/pages/360/files/497-d69d69a914f8358f21b9c6253821d58c4e5d7b5f.pdf
The Netherlands		X	None	None	As an exception procedure, a move back in time can be handled by the DSO if agreed by all affected roles and within the allocation period	https://www.acm.nl/nl/download/publicatie/?id=14457
Poland		X	None	None	Currently no common rules. However, the regulator has approved a rule that moves in the past not shall be allowed.	http://www.cswi.ptpiree.pl/konferencje/ebix/2015-06-23/2015.06.23-standardy-wymiany-informacji-cswi_v1.pdf
Sweden	X		Agreements may be reported retrospectively in cases of: 1. error correction. 2. Customer start using electricity without actively signing contract.	1. Will decide case by case. 2. When found out a customer has started us electricity without , Grid contract can be registered at proved date for start of usage. Customer will in this case automatically get the assigned/default supplier.	In practice No, move in and out is not allowed retroactively. So these examples only used in exception handling. Standard Agreement terms with customer state that start and end of agreement should be reported by customer in advance.	http://www.riksdagen.se/sv/dokument-lagar/dokument/svensk-forfattningssamling/ellag-1997857_sfs-1997-857 http://www.energimarknadsinspektionen.se/Documents/Publikationer/foreskrifter/El/Konsoliderad_EIFS_2011_3%20.pdf