MDS report
Interfering Processes

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Interfering Processes

- **Interfering processes** arises when a process is initiated when another process for the same Metering Point is still active
  - Example: A customer move process is initiated when there already is a supplier switch for the same MP not effectuated (for instance on a later date than the move out date)
- Reason for MDS to make the inventory was non-clear and nonconclusive discussions when touching upon the interfering processes
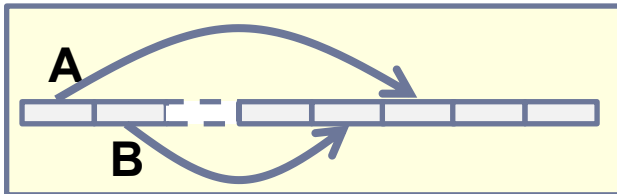
Three scenarios

All situations with interfering processes can be covered in three scenarios:

- Second request (B) has an effectuation date **earlier than** the first request (A);

- Second request (B) has an effectuation **at the same date** as the first request (A);

- Second request (B) has an effectuation date **later than** the first request (A).
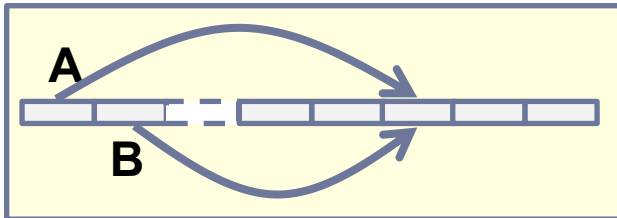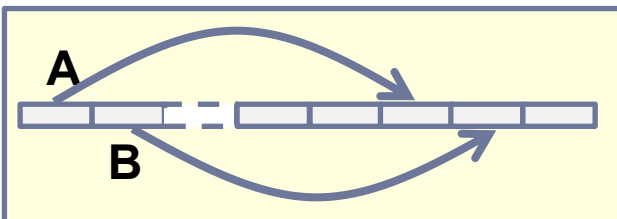
The three scenarios

■ Second request (B) has an effectuation date earlier than the first request (A):

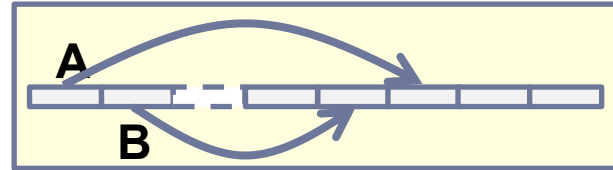■ Second request (B) has the same as effectuation date as the first request (A):

■ Second request (B) has an effectuation date later than the first request (A):

An example

| Both requests effected |
| Cancellation of first request (A) |
| Rejection of second request (B) |

Scenario 1		First request (A), approved, but not effected yet			
		Switch of Supplier	Move in	Move out	End of Supply
Second Request (B)	Switch of Supplier	DK, FI	DE, DK, FI	FI	
		BE, DE	BE	BE, DE, DK, NL, PL	BE, FI, DE, DK, NO, NL, PL
		NL, NO, PL	NL, NO (?), PL	NO	FI
	Move in		DK, FI		
		BE, DE, DK, FI, NO	BE, DE	NL, BE, PL, FI, DK, NO	BE, DE, DK, FI, NL, NO, PL
		NL, PL	NL, NO, PL	(DE)	(DE)
	Move out	BE, DE, NL	BE, DE, DK, FI, NL, NO		BE
		DK, FI, NO, PL	PL	DE, FI, NL, NO	DE, DK, FI, NL, NO
				BE, DK, PL	PL
	End of Supply	NL, BE, FI, NO, PL	BE, DE, DK, FI, NL, NO, PL	BE, FI	
		DE, DK		DE, DK, NL	DE, (DK), FI, NL
				NO, PL	BE, NO, PL

Conclusions

- There are significant differences between the countries;
- Therefore we cannot define an ebIX® best practice;
- It was an instructional exercise;
- Some countries have learned they did not make the best choice for some of their process rules.