

Business Requirements for

Customer move

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A. About this document

This document is a Business Requirements Specification (BRS) for Customer move process within the structuring process of the European energy market. In this BRS we use business terms for the actors, and we map them to the terms used in the Harmonised Role Model from ENTSO-E, ebIX® and EFET [3].

As a general introduction ebIX® has published a separate document "Introduction to ebIX® Business Requirements and Business Information Models" [4]. The introduction also includes the generic model elements that are not specific for a business process.

In line with UN/CEFACT Modelling Methodology version 2 (UMM-2) ebIX® defines the business requirements before starting the actual modelling. These requirements have been specified by the ebIX® Business Group (EBG) and are the basis for the Business Information Model, which is published in a separate document.

The Business Information Model is in turn the basis for the creation of XML schema's and is the basis for the specification of web services. The Business Information Model and the syntax specific structures are specified by the "ebIX® Technical Committee" (ETC).

A.1. Comments to the document

These Business Requirements, as part of the ebIX® Model for the European Energy Market (see [4]), are made in a project with the members of EBG, see www.ebix.org. For comments to the document please contact the secretary@ebix.org.

A.2. References

A.2.1. Standards

- [1] UML Profile for UN/CEFACT's Modelling Methodology (UMM), Base Module 2.0., (http://www.unece.org/tradewelcome/un-centre-for-trade-facilitation-and-e-business-uncefact/outputs/technical-specifications/uncefact-modelling-methodology-umm.html)
- [2] UML Profile for UN/CEFACT's Modeling Methodology (UMM), Foundation Module, 2.0. (http://www.unece.org/tradewelcome/un-centre-for-trade-facilitation-and-e-business-uncefact/outputs/technical-specifications/uncefact-modelling-methodology-umm.html)
- [3] The Harmonized Role Model (for the Electricity Market) by ebIX®, ENTSO-E, and EFET (www.ebix.org)

A.2.2. ebIX® Documents

- [4] Introduction to ebIX® Business Requirements and Business Information Models (www.ebix.org)
- [5] Recommended Identification Schemes for the European Energy Market (www.ebix.org)

- [6] ebIX® code lists (<u>www.ebix.org</u>)
- [7] ebIX® Business Requirements for measure for determine meter read (www.ebix.org)
- [8] ebIX® Business Requirements for Alignment of Accounting Point characteristics (www.ebix.org).
- [9] ebIX® Business Requirements for Change of Supplier (www.ebix.org).
- [10]EBG Survey How to handle a gap between Move Out and Move In (www.ebix.org).

A.3. Main changes since last version

Old	New	Clarification	Date		
	Version 4.0.A				
	Recast of BRS.		20200120		

Table 1 Main changes since last version

Business Requirements View: Customer move

The ebIX® model for structuring in the European energy market is a supplier centric model and the Customer shall always contact the Energy Supplier and no other roles, like the Grid Company (in the role of Grid Access Provider) or the Metering Point Administrator.

The customer move is in general a complex process that potentially involves several parties, depending on the point of view. In most cases a customer moves in a new Accounting Point and virtually at the same time moves out of an old Accounting Point. In this process, the Customer can choose to have a new Energy Supplier and other servicing companies. Looking at one of the Accounting Points the situation usually is that one Customer moves out and more or less at the same time another Customer moves in¹. They both can bring different service providers. It is common that in the market processes the Energy Supplier takes the lead and triggers the different processes as move in or move out.

There may be more roles (types) of Customers, such as the Customer having the contract for grid access, the supply contract and the metering contract. However, the only Customer needed in data exchange related to the customer move process is the Customer having the grid access contract, where the Energy Supplier has the Customer for the energy supply contract.

The easiest way to handle Customer moves, seen from a data exchange point of view, is through the business process Customer move in. This process will trigger all necessary sub-processes to fulfil the move related to the relevant Accounting Point, i.e. both the Customer move in and the Customer move out process. However, it is impossible to deny the Customer, that is moving out, the possibility to end his/her supply to the Accounting Point. For this reason, the ebIX® model includes both processes.

If a Customer move in and move out process are run in parallel for the same Accounting Point, the following rules are recommended:

Sc	enario	Alternatives	Action
1	Requested move out date is before requested move in date	Request move in received after confirmation of move out	Both processes are run as separate processes (move in and move out)
		Request move out received after confirmation of move in	The move out process is run as normal. The consequence is that the document "Notify Customer move in to Old Energy Supplier, Old Balance Responsible Party and/or Old Shipper" (see 1.4.5) is effectively overruled.

¹ If the time between Move Out and Move In is a longer period, there is no common way of handling this in Europe, see [10].

2	Requested move out date is after requested move in date	Request move in received after confirmation of move out	The Customer move out process is stopped, and the Customer move in process takes over the remaining actions from the Customer move out process, including move out for the requested move in date
		Request move out received after confirmation of move in	Reject the request for Customer move out. The Customer move in processes is already running and will handle the move out
3	Requested move out date is on the same date as requested move in	Request move in received after confirmation of move out	Choose between scenario 1 or 2
		Request move out received after confirmation of move in	Reject the request for Customer move out. The Customer move in processes is already running and will handle the move out

 Table 2 Advised rules for parallel Customer move in and move out processes

1.1. Customer move in (Business Process UseCase)

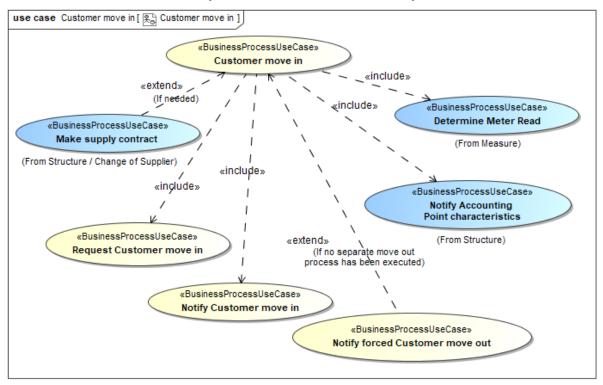


Figure 1 Business Process UseCase; Customer move in

1.1.1. Description

UseCase description	n: Customer move in
definition	In this process, all necessary sub-processes will be fulfilled to move a new Customer into an Accounting Point, i.e. being responsible for the energy consumption at or energy infeed from the Accounting Point. The process includes update of the Energy Supplier, Balance Responsible Party and/or Shipper, in the Metering Point administration. The New Balance Responsible Party or New Shipper will be notified of the Customer move in. As a consequence of the move in, the former Customer will be forced to move out (if not already done in a separate move out process), and the Old Energy Supplier, the Consent Administrator, and if needed the Old Balance Responsible Party or Old Shipper, will be notified.
	The process may include making, or adjusting, a supply contract (which may include making a new grid access contract).
	Further, all Linked Parties will get updated Accounting Point characteristics. Finally, there must be a meter read for the move.
beginsWhen	When the New Energy Supplier sends a request for "Customer move in" to the Metering Point Administrator.
preCondition	The new Customer has no existing relation to the Accounting Point.
	The New Energy Supplier has all necessary information and consent(s) to start the move in process.
	Dependent on national rules:
	Grid access contract exists
	Metering contract exists
1.344	Supply contract exists
endsWhen	When the move in has been confirmed and Accounting Point characteristics have been notified to all Linked Parties and a meter read has been determined for the move in.
postCondition	The new Customer and Energy Supplier are responsible for supply at the Accounting Point and all Linked Parties are informed.
	When applicable the final account can be settled with the old Customer.
exceptions	The move in process has been rejected by the Metering Point Administrator.
actions	See 1.1.2

Table 3 UseCase description: Customer move in

1.1.2. Business Process

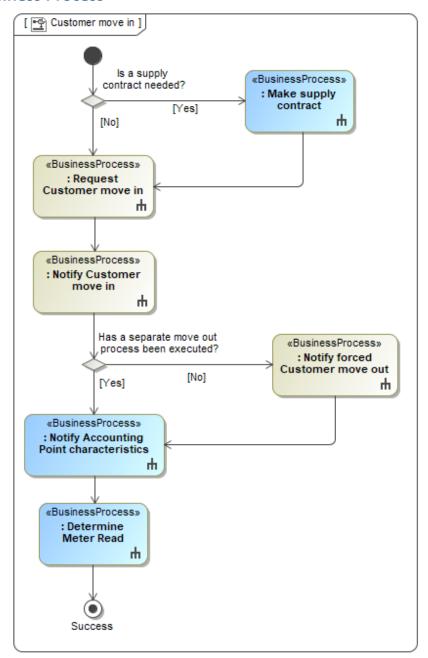


Figure 2 Business Process: Customer move in

1.1.3. Make supply contract

Before moving in, the Energy Supplier may have to make a supply contract and make sure there is a grid access contract between the Grid Access Provider and the Customer for the Accounting Point. The Process Make supply contract is documented in the ebIX® BRS for Change of Supplier [9].

1.1.4. Request Customer move in (Business Process UseCase)

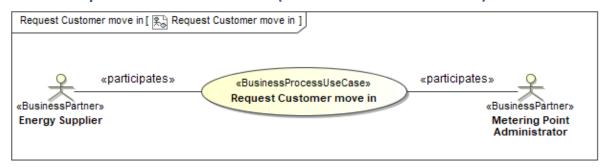


Figure 3 Business Process UseCase: Request Customer move in

1.1.4.1. Description

UseCase description	on: Request Customer move in
definition	In this process, an Energy Supplier will send a request for a move in for a new Customer at an Accounting Point and the Metering Point Administrator confirms it.
beginsWhen	When the New Energy Supplier has met all preconditions and sends in the move in request.
preCondition	The New Energy Supplier has an agreement with the new Customer for the Accounting Point, hence is consented.
endsWhen	When the move in request has been confirmed.
postCondition	The Customer and Energy Supplier will be responsible for the energy flow at the Accounting Point from the confirmed move in date.
exceptions	The move in request has been rejected by the Metering Point Administrator to the New Energy Supplier.
actions	See 1.1.4.2

Table 4 UseCase description: Request Customer move in

1.1.4.2. Business Process

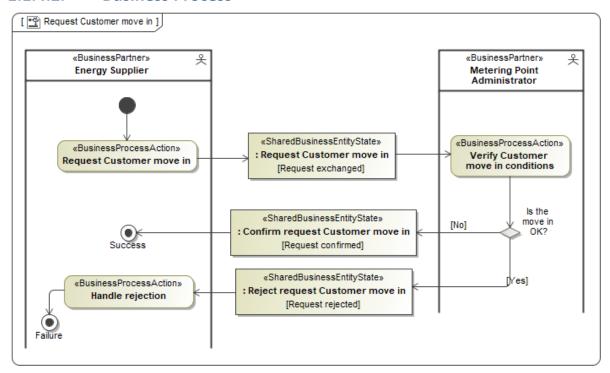


Figure 4 Business Process: Request Customer move in

1.1.5. Notify Customer move in (Business Process UseCase)

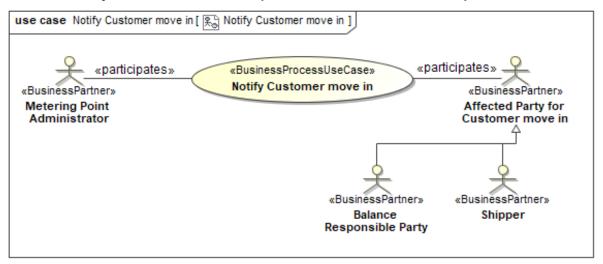


Figure 5 Business Process UseCase: Notify Customer move in

1.1.5.1. Description

UseCase description	on: Notify Customer move in
definition	In this process, the Metering Point Administrator will notify the New
	Balance Responsible Party or New Shipper of the move in.
beginsWhen	When the Customer move in process has been confirmed by the Metering Point Administrator.
preCondition	The Customer move in request has been confirmed by the Metering Point Administrator.
endsWhen	When the New Balance Responsible Party or New Shipper has received the notification.
postCondition	All Affected New Parties have been informed of their responsibilities in the Move in.
exceptions	None
actions	See 1.1.5.2

Table 5 UseCase description: Notify Customer move in

1.1.5.2. Business Process

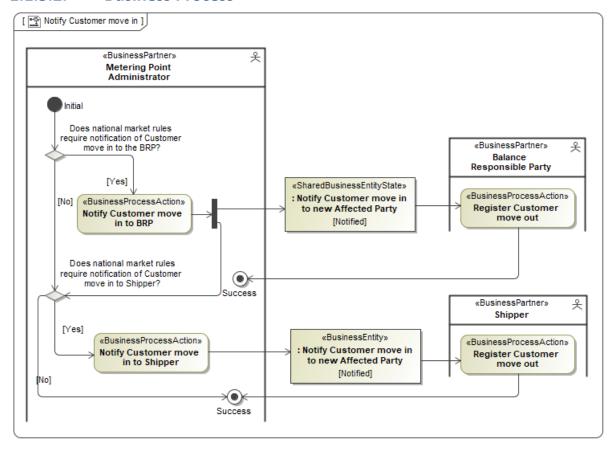


Figure 6 Business process: Notify Customer move in

1.1.6. Notify forced Customer move out (Business Process UseCase)

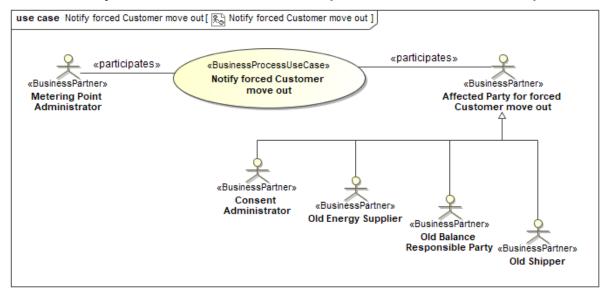


Figure 7 Business Process UseCase: Notify forced Customer move out

1.1.6.1. Description

UseCase description	on: Notify forced Customer move out
definition	In this process, the Metering Point Administrator will notify the Old Energy Supplier and the Consent Administrator, and if needed by national rules the Old Balance Responsible Party or Old Shipper, of the forced Customer move out.
beginsWhen	When the Customer move in process has been confirmed by the Metering Point Administrator.
preCondition	The Customer move in request has been confirmed by the Metering Point Administrator. The Old Energy Supplier is still active in the Accounting Point.
endsWhen	When the Affected Parties for forced Customer move out have received the notification.
postCondition	All Affected Parties for forced Customer move out have been informed of the Move in.
exceptions	None
actions	See 1.1.5.2

Table 6 UseCase description: Notify forced Customer move out

1.1.6.2. Business Process

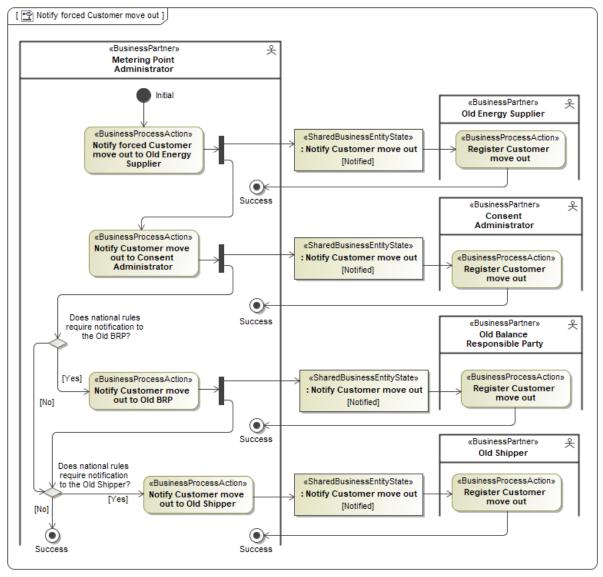


Figure 8 Business process: Notify forced Customer move out

1.1.7. Notify Accounting Point characteristics

In order for all (new) Linked Parties to operate properly they will be notified with Accounting Point characteristics. *Notify Accounting Point Characteristics* is documented in a separate BRS, see [8]. In this BRS (BRS for alignment of Accounting Point characteristics), the Linked Parties are specified.

1.1.8. Determine meter read

In order to start the energy supply there is a need for a meter read at the start. This meter read may also be used as the final meter read when there is a simultaneous move out. The Process area Determine Meter Read is documented in the ebIX® model Measure [7].

1.2. Customer move out (Business Process UseCase)

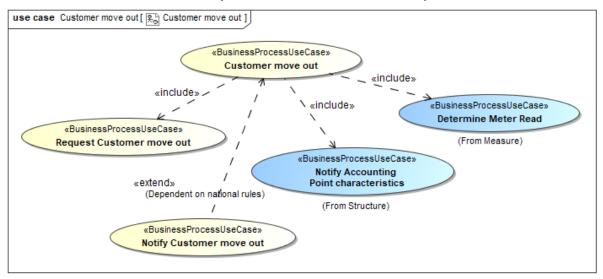


Figure 9 Business Process UseCase: Customer move out

1.2.1. Description

UseCase description	on: Customer move out
definition	In this process, all necessary sub-processes will be fulfilled to move a Customer out from an Accounting Point, i.e. ending responsibility for the energy consumption at or energy infeed from the Accounting Point. The process includes removing the Energy Supplier, and Balance Responsible Party or Shipper, in the Metering Point administration and enabling the Consent Administrator to end all relevant consents.
beginsWhen	When the Energy Supplier sends a request for Customer move out to the Metering Point Administrator.
preCondition	The Customer and his Energy Supplier are registered for this Accounting Point in the Metering Point administration.
endsWhen	When the Customer and its Energy Supplier and Balance Responsible Party or Shipper, have been informed that they are removed from the Accounting Point, the Old Energy Supplier and Old Balance Responsible Party and/or Old Shipper have been notified, all Linked Parties have received Accounting Point characteristics and the meter read for the move out has been determined.
postCondition	The Customer is moved out and the Energy Supplier, and Balance Responsible Party or Shipper, are not responsible for the energy delivery at the Accounting Point from the move out date and the Energy Supplier can

	settle the account with the Customer. All relevant consents from the Customer for the Accounting Point can be removed.
exceptions	The move out request was rejected. See also Table 2.
actions	See 1.2.2

 Table 7 UseCase description: Customer move out

1.2.2. Business Process

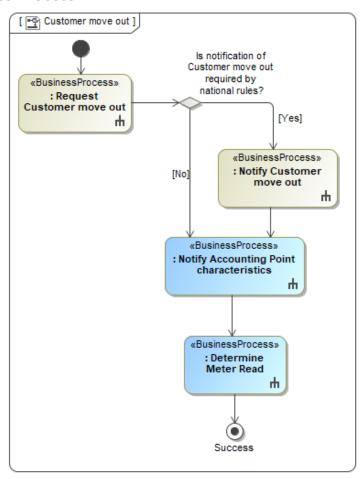


Figure 10 Business process: Customer move out

1.2.3. Request Customer move out

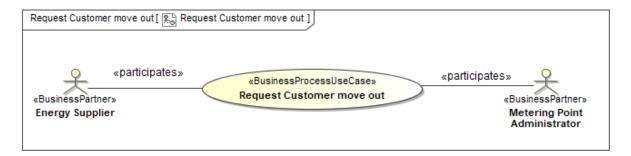


Figure 11 Request Customer move out

1.2.3.1. Description

UseCase description: Request Customer move out		
definition	In this process, the Energy Supplier will send a request for a Customer move out for the Accounting Point of the Customer and the Metering Point Administrator confirms it.	
beginsWhen	When the Energy Supplier sends the Customer move out request.	
preCondition	The Customer and his Energy Supplier are registered for this Accounting Point in the Metering Point administration and the Customer wants to move out.	
endsWhen	When the request for move out has been confirmed by the Metering Point Administrator to the Energy Supplier.	
postCondition	The Energy Supplier and the Customer will not be responsible for the energy flow at the Accounting Point from the move out date.	
exceptions	The request for move out has been rejected by the Metering Point Administrator.	
actions	See 1.2.3.2	

Table 8 UseCase description: Request Customer move out

1.2.3.2. Business Process

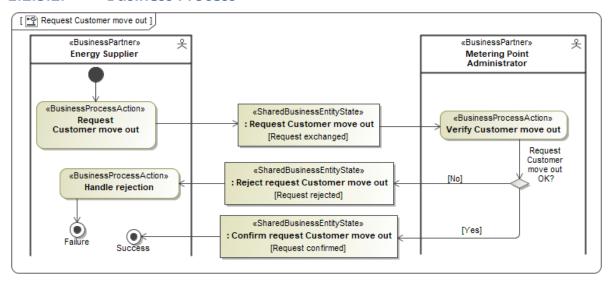


Figure 12 Request Customer move out

1.2.4. Notify move out (Business Process UseCase)

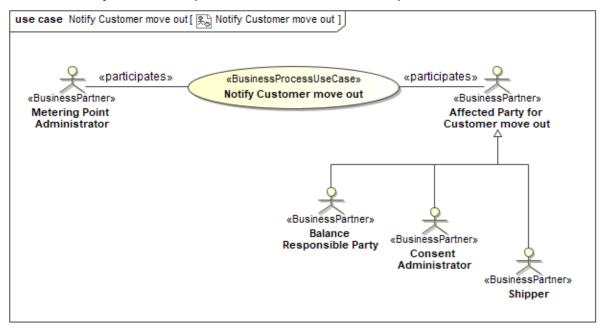


Figure 13 Notify Customer move out

1.2.4.1. Description

UseCase description	on: Notify Customer move out
definition	In this process, the Metering Point Administrator will notify the Consent Administrator and, based on national rules, the Balance Responsible Party or the Shipper, of the move out.
beginsWhen	When the Request Customer move out has been confirmed by the Metering Point Administrator to the Energy Supplier.
preCondition	The Customer move out request has been confirmed.
endsWhen	When the Consent Administrator, and based on national rules, the Balance Responsible Party or Shipper have received the notification.
postCondition	All Affected Parties for Customer move out have been informed of the Move out and relevant consents will be terminated.
exceptions	None
actions	See 1.2.4.2

Table 9 UseCase description: Notify Customer move out

1.2.4.2. Business Process

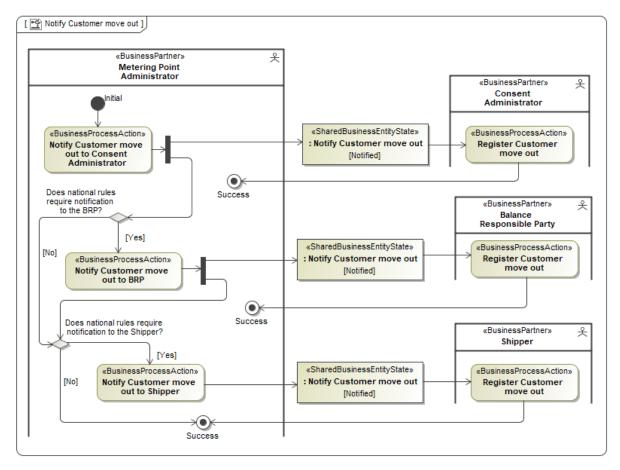


Figure 14 Notify Customer move out

1.2.5. Notify Accounting Point characteristics

The (still) Linked Parties need to be informed of the new situation by sending the Accounting Point characteristics. *Notify Accounting Point characteristics* is documented in a separate document, see [8]. In this document the "Linked Parties" are specified.

1.2.6. Determine meter reading

In order to make a final bill the Energy Supplier and Grid Company need a final meter read. The Process area *Determine Meter Read* is documented in the ebIX® model Measure [7].

1.3. Business Partner View

1.3.1. Business Partners Customer move

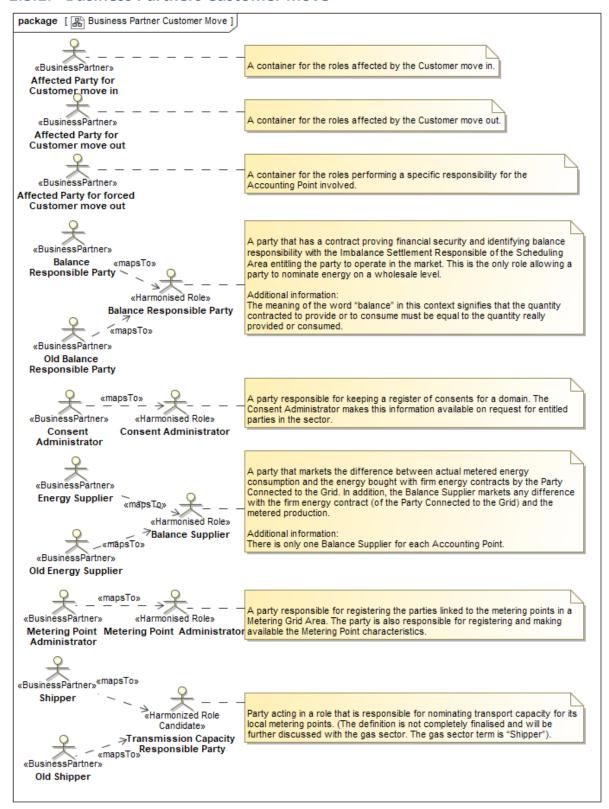


Figure 15 Business Partner Customer move

1.4. Business Data View

A general introduction to the Business Data View can be found in the Introduction to ebIX® Business Requirements and Business Information Models (www.ebix.org), [4].

1.4.1. Request Customer move in (Class Diagram)

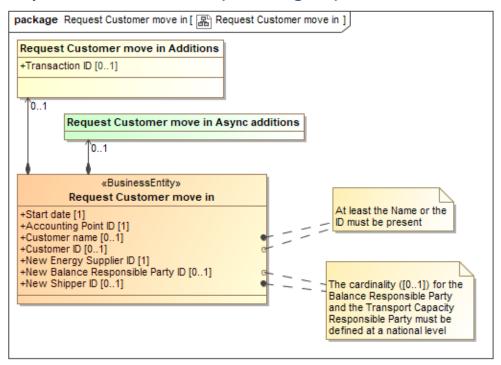


Figure 16 Request Customer move in

1.4.1.1. Element definitions: Request Customer move in

«Business entity»	The information set sent by an Energy Supplier to the
Request Customer move in	Metering Point Administrator when requesting a Customer
	move in.
Start date	The requested date for the New Energy Supplier to take over
	the energy supply for the Customer at this Accounting Point.
Accounting Point ID	The unique identification of the Accounting Point.
Customer name	The name of the Customer who is moving in at the
	Accounting Point that will have the grid access contract.
New Energy Supplier ID	The unique identification of the requesting New Energy
	Supplier.
New Balance Responsible	The unique identification of the New Balance Responsible
Party ID	Party, as stated by the New Energy Supplier.
New Shipper ID	The unique identification of the New Shipper, as stated by
	the New Energy Supplier.

Request Customer move in	Additional information, related to the Customer move in, to
Additions	be agreed on a national level.
Transaction ID	The unique identification of this set of information given by
	the requesting Energy Supplier.
Customer ID	The identification of the Customer, that will have or has the
	grid access contract, which is moving in at the Accounting
	Point.
Request Customer move in Async	Additional information, related to the Customer move in,
Additions	needed when using asynchronous communication, however
	not used in this request.

Table 10 Element definitions: Request Customer move in

1.4.2. Confirm request Customer move in (Class Diagram)

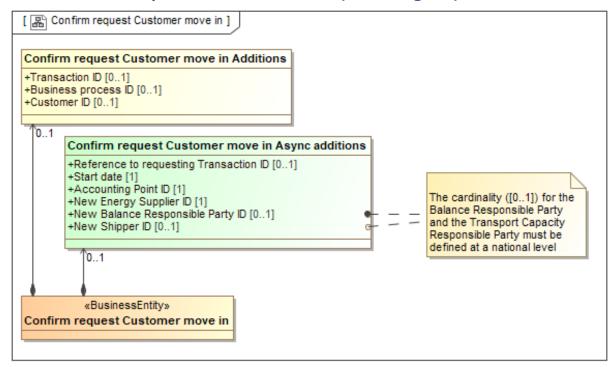


Figure 17 Confirm request Customer move in

1.4.2.1. Element definitions: Confirm request Customer move in

	•
«Business entity»	The information set, sent by the Metering Point
Confirm request Customer move in	Administrator to the requesting Energy Supplier, to confirm
	this Customer move in.
Confirm request Customer move in	Information related to confirmation of Customer move in, to
Additions	be agreed on a national level.
Transaction ID	The unique identification of this set of information given by
	the Metering Point Administrator.
Business process ID	The unique identification given by the Metering Point
	Administrator of this requested move in process that this
	response is a part of.
Customer ID	The identification of the Customer that moves in.
Confirm request Customer move in	Information related to confirming Customer move in,
Async Additions	needed when using an asynchronous communication.
Reference to requesting	The Transaction ID from the request, given by the requesting
Transaction ID	Energy Supplier.
Start date	The confirmed date for this for the New Energy Supplier to
	take over the energy supply for this Accounting Point.
Accounting Point ID	The unique identification of the Accounting Point.
New Energy Supplier ID	The unique identification of the requesting and confirmed
	New Energy Supplier.
New Balance Responsible	The unique identification of the confirmed New Balance
Party ID	Responsible Party.

New Shipper ID	The unique identification of the confirmed New Shipper.
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Table 11 Element definitions: Confirm request Customer move in

1.4.3. Reject request Customer move in (Class Diagram)

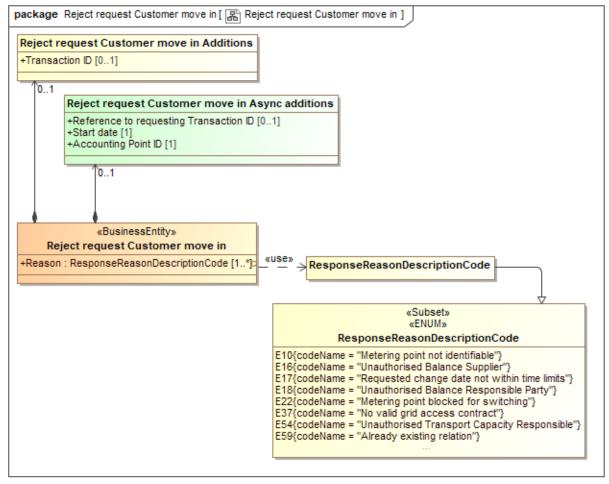


Figure 18 Reject request Customer move in

1.4.3.1. Element definitions: Reject request Customer move in

«Business entity» Reject request Customer move in	The information set sent by the Metering Point Administrator to the requesting Energy Supplier to reject this Customer move in
Reason	A code specifying (one of) the reason(s) for the rejection of the requested move in.
Reject request Customer move in Additions	Additional information, related to rejection of Customer move in, needed for technical reasons or to be agreed on a national level.
Transaction ID	The unique identification of this set of information given by the Metering Point Administrator.
Reject request Customer move in Async Additions	Additional information, related to the Customer move in, needed when using asynchronous communication.
Reference to requesting Transaction ID	The Transaction ID from the request given by the requesting Energy Supplier.
Start date	The requested date for the move in that is rejected.
Accounting Point ID	The unique identification of the Accounting Point.

Table 12 Element definitions: Reject request Customer move in

1.4.4. Notify Customer move in to New Affected Party (Class Diagram)

The New Affected Party may be:

- New Balance Responsible Party and/or
- New Shipper

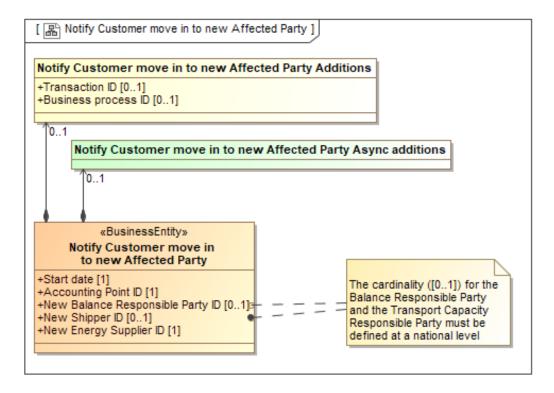


Figure 19 Notify Customer move in to New Affected Party

1.4.4.1. Element definitions: Notify Customer move in to New Affected Party

«Business entity»	The information set sent by the Metering Point Administrator to
Notify Customer move in to	the new Balance Responsible Party and/or new Shipper to notify
New Affected Party	this Customer move in.
Start date	The date for the New Balance Responsible Party and/or the New
	Shipper to take over the balance responsibility or transport
	capacity responsibility for this Accounting Point.
Accounting Point ID	The unique identification of the Accounting Point.
New Energy Supplier	The unique identification of the New Energy Supplier for the
	Accounting Point.
	Remark:
	The New Energy Supplier is added to enable the New
	Balance Responsible Party and/or the New Shipper to
	prepare their portfolio.
New Balance	The unique identification of the New Balance Responsible Party
Responsible Party ID	that takes over the balance responsibility for this Accounting
	Point from the Start date.

New Shipper ID	The unique identification of the New Shipper that takes over the
	transport capacity responsibility for this Accounting Point from
	the Start date.
Notify Customer move in to	Additional information, related to the notification of Customer
New Affected Party Additions	move in to new BRP and new TCR, to be agreed on a national
	level.
Transaction ID	The unique identification of this set of information given by the
	Metering Point Administrator.
Business process ID	The unique identification, given by the Metering Point
	Administrator, of this move in process that this notification is a
	part of.
Notify Customer move in to	Additional information, related to the notify Customer move in to
New Affected Party Async	new BRP and new TCR, when using asynchronous communication,
Additions	however not used in this notification.

 Table 13 Element definitions: Notify Customer move in to New Affected Party

1.4.5. Notify Customer move in to Old Affected Party (Class Diagram)

The Old Affected Party may be:

- Energy Supplier and
- Old Balance Responsible Party and/or
- Old Shipper

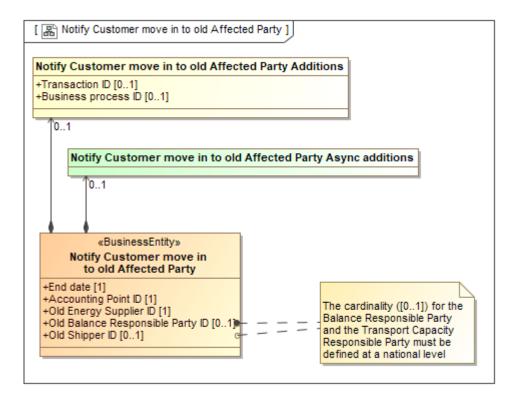


Figure 20 1.4.6. Notify Customer move in to Old Affected Party

1.4.5.1. Element definitions: Notify Customer move in to Old Affected Party

«Business entity»	The information set, sent by the Metering Point Administrator, to
Notify Customer move in to	the old Energy Supplier, old Balance Responsible Party and/or old
Old Affected Party	Shipper, to notify this move in.
End date	The date from when the Old Energy Supplier, Old Balance
	Responsible Party or Old Shipper no longer have a responsibility
	for this Accounting Point.
Accounting Point ID	The unique identification of the Accounting Point.
Old Energy Supplier ID	The unique identification of the Energy Supplier that no longer is
	responsible for the energy supply for this Accounting Point from
	the End date.
Old Balance	The unique identification of the Balance Responsible Party that
Responsible Party ID	no longer has the balance responsibility for this Accounting Point
	from the End date.

	-
Old Shipper ID	The unique identification of the Shipper that no longer has the
	transport capacity responsibility for this Accounting Point from
	the End date.
Notify Customer move in to	Additional information, related to the notification of Customer
Old Affected Party Additions	move in, to old BS, old BRP and old TCR, agreed on a national
	level.
Transaction ID	The unique identification of this set of information given by the
	Metering Point Administrator.
Business process ID	The unique identification, given by the Metering Point
	Administrator, of this move in process that this notification is a
	part of.
Notify Customer move in to	Additional information, related to the notify Customer move in,
Old Affected Party Async	to old BS, old BRP and old TCR, however not used in this
Additions	notification.

 Table 14 Element definitions: Notify Customer move in to Old Affected Party

1.4.6. Request Customer move out (Class Diagram)

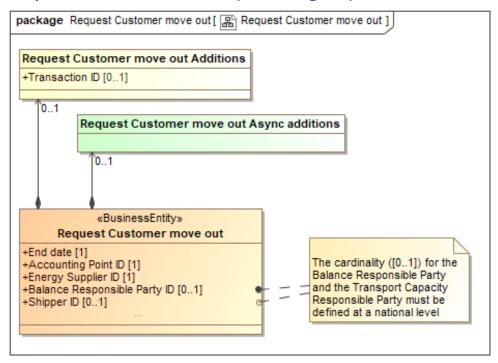


Figure 21 Request Customer move out

1.4.6.1. Element definitions: Request Customer move out

«Business entity»	The information set to be sent by an Energy Supplier to the
Request Customer move out	Metering Point Administrator when requesting a Customer move
	out.
End date	The date from when the Energy Supplier requests to end energy
	supply for this Accounting Point.
Accounting Point ID	The unique identification of the Accounting Point.
Energy Supplier ID	The unique identification of the requesting Energy Supplier.
Balance Responsible	The unique identification of the Balance Responsible Party that
Party ID	no longer will be balance responsible for this Accounting Point
	from the End date.
Shipper ID	The unique identification of the Shipper that no longer will be
	transport capacity responsible for this Accounting Point from the
	End date.
Request Customer move out	Additional information, related to the Customer move out, to be
Additions	agreed on a national level.
Transaction ID	The unique identification of this set of information given by the
	requesting Energy Supplier.
Request Customer move out	Additional information, related to the Customer move out,
Async Additions	needed when using asynchronous communication, however not
	used in this request.

Table 15 Element definitions: Request Customer move out

1.4.7. Confirm request Customer move out (Class Diagram)

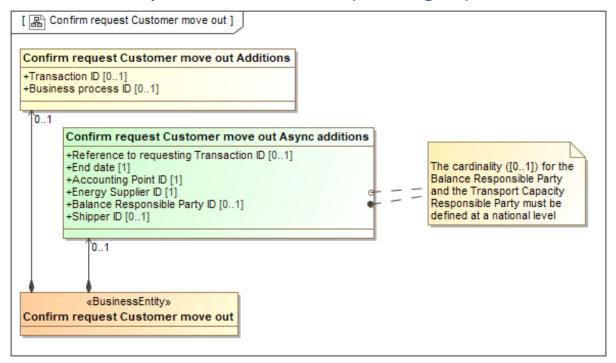


Figure 22 Confirm request Customer move out

1.4.7.1. Element definitions: Confirm request Customer move out

«Business entity»	The information set sent by the Metering Point Administrator to
Confirm request Customer	the requesting Energy Supplier to confirm this Customer move
move out	out.
Confirm request Customer	Information related to confirmation of Customer move out, to be
move out Additions	agreed on a national level.
Transaction ID	The unique identification of this set of information given by the
	Metering Point Administrator.
Business process ID	The unique identification, given by the Metering Point
	Administrator, of this requested Customer move out process that
	this response is part of.
Confirm request Customer	Information related to the confirmation of Customer move out,
move out Async Additions	needed when using an asynchronous communication.
Reference to	The Transaction ID from the request given by the requesting
requesting	Energy Supplier.
Transaction ID	
End date	The date from when the Energy Supplier no longer is supplying
	energy for this Accounting Point
Accounting Point ID	The unique identification of the Accounting Point.
Energy Supplier ID	The unique identification of the requesting Energy Supplier that
	no longer will be supplying the Accounting Point from the End
	date.

Balance Responsible	The unique identification of the Balance Responsible Party that	
Party ID	no longer will be balance responsible for this Accounting Point	
	from the End date.	
Shipper ID	The unique identification of the Shipper that no longer will be	
	transport capacity responsible for this Accounting Point from the	
	End date.	

Table 16 Element definitions: Confirm request Customer move out

1.4.8. Reject request Customer move out (Class Diagram)

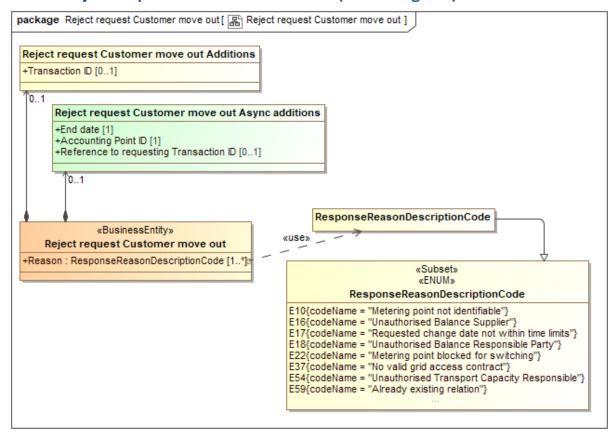


Figure 23 Reject request Customer move out

1.4.8.1. Element definitions: Reject request Customer move out

«Business entity»	The information set sent by the Metering Point Administrator to		
Reject request Customer	the requesting Energy Supplier to reject this Customer move out.		
move out			
Reason	A code specifying (one of) the reason for the rejection of the		
	requested Customer move out.		
Reject request Customer	Additional information, related to rejection of Customer move		
move out Additions	out, to be agreed on a national level.		
Transaction ID	The unique identification of this set of information given by the		
	Metering Point Administrator.		
Reject request Customer	Additional information, related to the Customer move out,		
move out Async Additions	needed when using asynchronous communication.		
Reference to	The Transaction ID from the request given by the requesting		
requesting	Energy Supplier.		
Transaction ID			
End date	The requested date for this move out that is rejected.		
Accounting Point ID	The unique identification of the Accounting Point.		

Table 17 Element definitions: Reject request Customer move out

1.4.9. Notify Customer move out (Class Diagram)

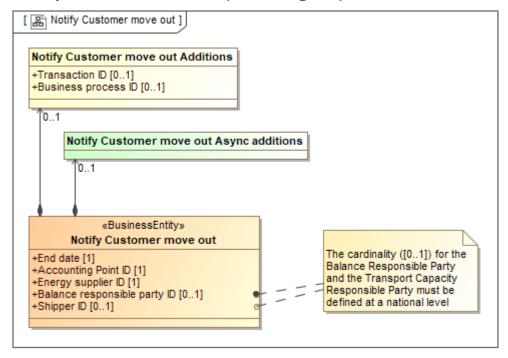


Figure 24 Notify Customer move out

1.4.9.1. Element definitions: Notify Customer move out

«Business entity»	The information set sent by the Metering Point Administrator		
Notify Customer move out	when notifying Customer move out to the Old Balance		
	Responsible Party and/or the Old Shipper.		
End date	The date from when the Balance Responsible Party or the Shipper		
	no longer has any responsibility for this Accounting Point.		
Accounting Point ID	The unique identification of the Accounting Point.		
Energy Supplier ID	The unique identification of the Energy Supplier that from the End		
	date no longer is supplying energy for this Accounting Point.		
Balance Responsible	The unique identification of the Balance Responsible Party that		
Party ID	from the End date no longer is balance responsible for this		
	Accounting Point.		
Shipper ID	The unique identification of the Shipper that from the End date		
	no longer is transport capacity responsible for this Accounting		
	Point.		
Notify Customer move out	Additional information, related to the notification of Customer		
Additions	move out, to the Old Balance Responsible Party and/or the Old		
	Shipper, to be agreed on a national level.		
Transaction ID	The unique identification of this set of information given by the		
	Metering Point Administrator.		

Business process ID	The unique identification, given by the Metering Point	
	Administrator, of this Customer move out process that this	
	notification is a part of.	
Notify Customer move out	Additional information, related to the notify Customer move out,	
Async Additions	to the Old Balance Responsible Party and Old Shipper, however	
	not used in this notification.	

Table 18 Element definitions: Notify Customer move out

Appendix A. Header and Context information for the class diagrams

A.1. Header and Context Information attributes definitions

Class/attribute	Sector ²	Description
Header and Context Information		The set of information specifying the information to be added to this payload to enable the exchange as a document.
Document Type		A code representing the document type used for the exchange of this set of information.
Business Reason		A code representing the business reason for the exchange of this set of information.
Ancillary Business Process Role		A code representing the market role taking part in this exchange together with the Responsible Role, responsible for the process/this exchange.

Table 19 Header and Context Information attributes definitions

A.2. Request Customer move in

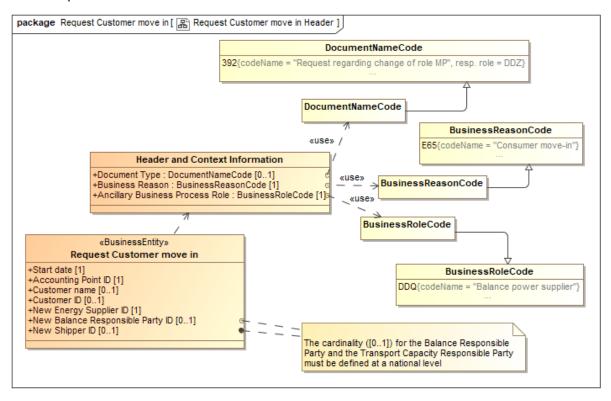


Figure 25 Class diagram: Header and Context Information: Request Customer move in

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² It is assumed that Accounting Points are uniquely dedicated to either electricity or to gas.

A.3. Confirm request Customer move in

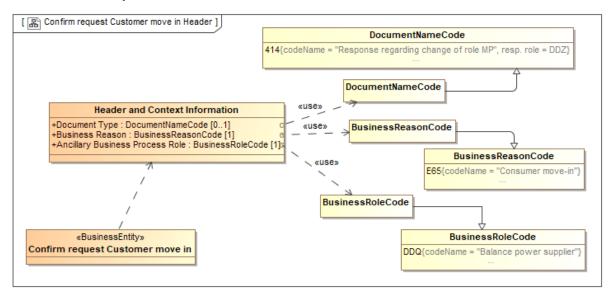


Figure 26 Class diagram: Header and Context Information: Confirm request Customer move in

A.4. Reject request Customer move in

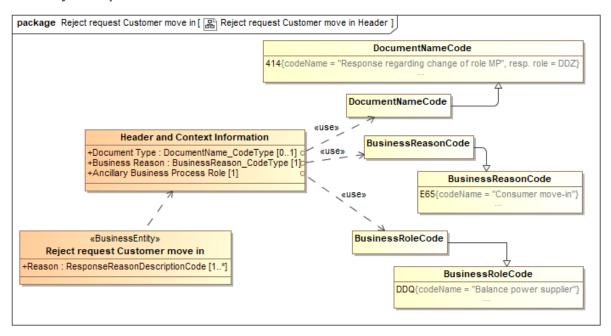


Figure 27 Class diagram: Header and Context Information: Reject request Customer move in

A.5. Notify Customer move in to New Affected Party

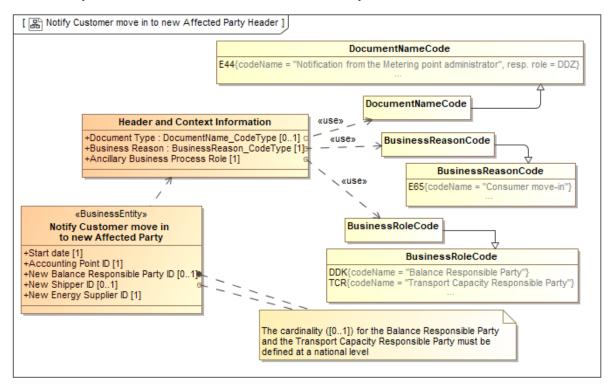


Figure 28 Class diagram: Header and Context Information: Notify Customer move in to New Affected Party

A.6. Notify Customer move in to Old Affected Party

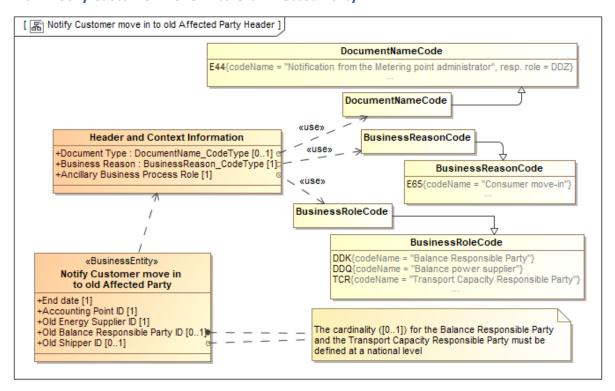


Figure 29 Class diagram: Header and Context Information: Notify Customer move in to Old Affected Party

A.7. Request Customer move out

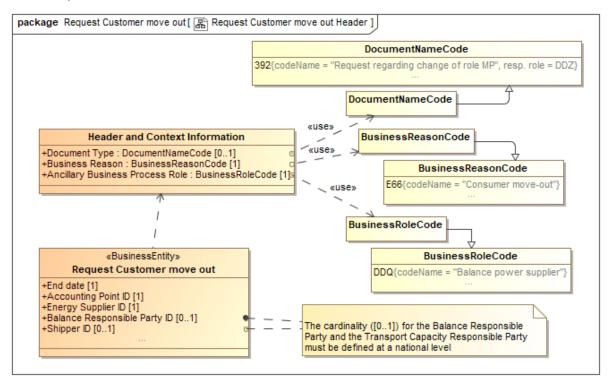


Figure 30 Class diagram: Header and Context Information: Request Customer move out

A.8. Confirm request Customer move out

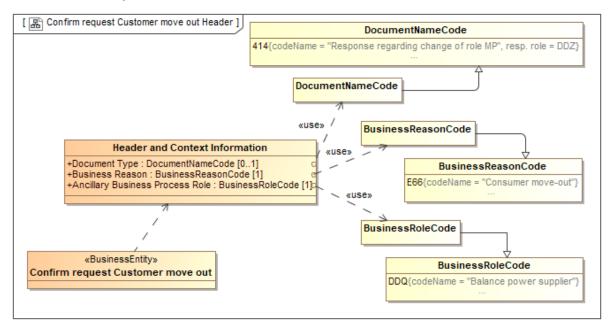


Figure 31 Class diagram: Header and Context Information: Confirm request Customer move out

A.9. Reject request Customer move out

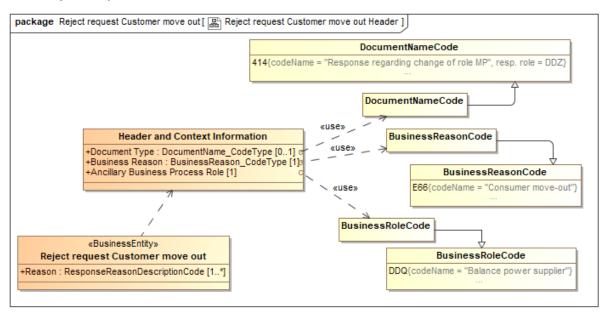


Figure 32 Class diagram: Header and Context Information: Reject request Customer move out

A.10. Notify Customer move out

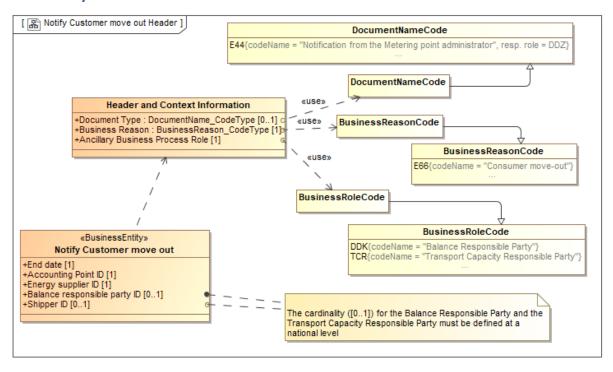


Figure 33 Class diagram: Header and Context Information: Notify Customer move out